

If you find a map issue with	Do this
WAZE	<ol style="list-style-type: none"> 1. Confirm issue on Waze.com/livemap 2. If map is wrong, then email contact@wazenc.us
Google Maps	<ol style="list-style-type: none"> 1. Confirm issue on Google.com/maps 2. If map is wrong, visit the Google Maps Content Partners Portal (GMCP). https://contentpartners.maps.google.com/ First-time users: follow steps 2a and 2b below. <ol style="list-style-type: none"> 2a. Create Google Account. You will need to a Google Account for this process. It is recommended to use your work email as the Google account without creating a new Gmail address. <ul style="list-style-type: none"> • Visit https://accounts.google.com/ . • Log out of any existing accounts. • Under “Sign in” choose “Create account”, “For work or my business”. • Choose “Get a Gmail address”. • Enter your name, and other personal information. When you are prompted to choose your Gmail address, choose the “Use your existing email” option at the bottom. • Enter your NCDOT email address and follow the validation steps. • Provide your information. • Accept the terms of service. • When prompted to “set up your business”, click “Not Now”. • <i>Tip:</i> to avoid interfering with your existing Google and Gmail accounts, use a different browser or incognito mode. 2b. Create GMCP Account. <ul style="list-style-type: none"> • Organization: NCDOT. • Website: ncdot.gov. • Address: use the address of your workplace. • Area of operation: North Carolina, USA. • Enter your work contact details and click “Next”. • Agree to the GMCP terms of service. • <i>Tip:</i> If you receive 403 error at the end of the registration, try signing into the GMCP with your NCDOT email. It may still work. 3. Once you are on the portal, you will be able to upload various kinds of data, including existing and proposed roadway plans (PDF) or GIS Shape Files. Detailed content requirements are provided inside the portal as well as in the upload area. <ul style="list-style-type: none"> • To upload, go to the ☰ menu in upper left and click “Share dataset”. • Provide basic information about your dataset. • Leave the Google representative email box blank.

	<ul style="list-style-type: none"> After uploading your data, you will see an “under review” banner. Click on it to have access to a discussion with the review staff to track submissions and ask questions. <p>For additional help, refer to the Map Content Partners Help FAQ Page.</p>
Apple Maps	<ol style="list-style-type: none"> Confirm issue is wrong on the native map on an Apple Device If it is wrong, then email Matthew Frazier mfrazier2@apple.com
Bing Maps	<ol style="list-style-type: none"> Confirm issue here: https://www.bing.com/maps If it is wrong, then email bmesupp@microsoft.com
Garmin Device and HERE Maps	<ol style="list-style-type: none"> Confirm issue here: https://wego.here.com If it is wrong, then email Wilmari.Diaz@here.com , michael.holzer@here.com , Taryn.Williams@here.com, and support@here.com
Tom Tom Device, On Star Device	<ol style="list-style-type: none"> Confirm issue on https://mydrive.tomtom.com/en_us/ 2a. Follow instructions here: tomtom.com/map share/tools/# You will need to create a TomTom account to use this process. 2b. Alternative method: send map changes or corrections directly to: brandon.boyle@tomtom.com, thomas.kenny@tomtom.com, matthew.rinaldi@tomtom.com
Rand McNally	Contact Tom Vitacco < tom.vitacco@randmcnally.com >
MapQuest	<ol style="list-style-type: none"> Confirm issue on MapQuest.com <p>Follow instructions here: https://help.mapquest.com/hc/en-us/articles/202903380--How-Do-I-Report-a-Residential-Map-Error-or-an-Error-in-MapQuest-s-Directions-</p>
Open Street Maps	<ol style="list-style-type: none"> Confirm issue on openstreetmap.org If map is wrong, then email GISHelp@ncdot.gov
GO!NC RoadNC Viewer	<ol style="list-style-type: none"> Confirm issue on http://ncdot.maps.arcgis.com/home/webmap/viewer.html?webmap=c91dd1eff61a4456abad89fe0383114d If data is wrong, then email gishelp@ncdot.gov
In Vehicle Navigation Systems	Contact Traveler Information Engineer in Traffic Systems Operations Unit